

Revised July 1<sup>st</sup>, 2017

## Installation, Rates and Fee Schedule

### Equipment Rates

<u>Description</u>	<u>Rate</u>
Cable Card	\$1.95/mo.
Standard Modem	\$4.95/mo.
Wireless Modem	\$6.95/mo.
Advanced Modem	\$6.95/mo.
Advanced Wireless Modem	\$7.95/mo.
MoCA Extender	\$7.95/mo.
eMTA Modem	\$5.95/mo.
eMTA Wireless Modem	\$7.95/mo.
Advanced eMTA Modem	\$9.95/mo.
Advanced eMTA Wireless Modem	\$10.95/mo.
4 Port eMTA	\$12.95/mo.
8 Port eMTA (battery not included)	\$16.95/mo.
12 Port eMTA (battery not included)	\$19.95/mo.
HD Digital Box	\$8.95/mo.
Digital Video Recorder (DVR)	\$14.95/mo.

### Residential One Time Charges

<u>Description</u>	<u>Rate</u>
Cable Wired Installation	\$69.95/includes 2 outlets
Cable Unwired Installation	\$69.95/includes 2 outlets
Reconnect Cable Service	\$69.95
Broadband Wired Installation	\$79.95/includes 1 outlet

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Broadband Unwired Installation	\$79.95/includes 1 outlet
Home Networking Fee	\$39.95/includes 3 devices
Home Networking Fee (same trip)	\$19.95/includes 3 devices
Home Networking Fee	\$9.95/ea. Addtl device
Phone Installation	\$79.95/includes 1 outlet/all existing lines
Addtl Phone Outlet Installation	\$38.00/per outlet
Reconnect Phone/Data Services	\$79.95
Change Phone Number	\$15.00/per TN
Transfer Wired Installation	\$69.95/includes 2 outlets
Transfer Unwired Installation	\$69.95/includes 2 outlets
Outlet Wired/Unwired Installation (same trip)	\$39.95/per outlet
Outlet Wired/Unwired Installation	\$49.95/per outlet
Rework Outlet	\$49.95/per outlet
Wallfish Fee	\$49.95/per outlet
Drop Bury Fee	\$69.95
Relocate Drop Fee	\$49.95
On-Premise Tech Assist	\$39.95/per trip
Conversion Fee	\$29.95
Modem Activation Fee	\$29.95
Change of Service Fee	\$4.95
Return Check Fee	\$40.00
Promise to Pay Fee	\$4.95
Late Fee	\$9.50
Suspend/Restore Fee	\$8.35/ea

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### **Commercial One Time Charges**

<u>Description</u>	<u>Rate</u>
Cable Wired Installation	\$79.95/includes 2 outlets
Cable Unwired Installation	\$79.95/includes 2 outlets
Reconnect Cable/Broadband Service	\$79.95
Broadband Wired Installation	\$79.95/includes 1 outlet
Broadband Unwired Installation	\$79.95/includes 1 outlet
Phone Installation	\$79.95/includes 1 outlet/all existing lines
Addtl Phone Outlet Installation	\$38.00/per outlet
Reconnect Phone/Data Services	\$79.95
Change Phone Number	\$15.00/per TN
Transfer Wired Installation	\$79.95/includes 2 outlets
Transfer Unwired Installation	\$79.95/includes 2 outlets
Outlet Wired/Unwired Installation (same trip)	\$69.95/per outlet
Outlet Wired/Unwired Installation	\$69.95/per outlet
Wallfish Fee	\$49.95/ per outlet
Drop Bury Fee	\$69.95
Relocate Drop Fee	\$49.95
On-Premise Tech Assist	\$59.95/per trip
Conversion Fee	\$59.95
Modem Activation Fee	\$29.95
Return Check Fee	\$40.00
Promise to Pay Fee	\$4.95
Late Fee	\$9.50
Suspend/Restore Fee	\$8.35/ea